

# Fairway

DALLAS ▶ HOUSTON ▶ AUSTIN ▶ NASHVILLE

**Prices and specifications subject to  
change without notice.**

**We accept cash, check  
and the following credit cards:**



**VISIT OUR WEBSITE AT:  
[www.fairwaysupply.com](http://www.fairwaysupply.com)**

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Please note: the part number from this catalog may not match the one on your package.

# GENERAL INFORMATION

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The information contained on this page is intended to help you to become familiar with certain procedures and policies of Fairway Supply, Inc. A thorough understanding of the following information will be helpful in developing a good business relationship between your company and ours.

**PRICES** All Prices subject to change without notice. All orders will be billed at prices in effect at the time of shipment.

**TERMS** All invoices are NET 30 days from the date of the invoice. All unearned discounts taken will be charged back. Unpaid invoices thirty days or older can cause an account to be put on credit hold. Customer will be called and subsequent orders will be held pending receipt of payment or other credit to clear the past due balance.

**SERVICE CHARGE** A service charge of one and one half percent per month or eighteen percent per annum will be charged when an invoice is past due and not paid according to our terms. This service charge will be applied to all invoices 30 days past due.

**NEW ACCOUNTS** An initial order must meet our \$250.00 minimum requirement. To avoid delays in shipping initial orders, we suggest that we be permitted to ship C.O.D. cash only. An open account status requires a completed Credit Application including a bank reference, 3 trade references. 30 days is required for processing.

**CREDIT CARD PURCHASES** MasterCard, Visa and American Express cards are accepted for purchases.

**WILL CALL** Our front counter is for WILL CALL. Any orders you wish to pickup at the counter should be called into our order desk. Please allow two hours for processing before picking up your order.

**ACTIVE ACCOUNT STATUS** The minimum annual purchased to maintain active account status is \$750.00 per year.

# GENERAL INFORMATION

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**DELIVERY** Shipments will be made by UPS surface or carrier of our choice. If another carrier is requested, order is to be F.O.B. shipping point regardless of dollar amount.

**BACK ORDERS** Back orders are placed only at the request of the customer and therefore considered a separate order. Because of this, freight will be charged according to the Fairway Supply freight policy regardless of the size of the order from which the back order is taken.

**SPECIAL ORDERS** These are non-stock items ordered from regular vendors at the customer's request. A nonrefundable deposit of 50% will be required and Special Order items are not returnable.

**RETURN GOODS** No merchandise will be accepted for return without an assigned RGA number, which can be obtained by contacting our customer service department. All returns must be made within 15 days of purchase and the original invoice number is necessary to process the credit. Certain items such as special orders, books, or tools cannot be returned. All products should be free of defects in material and workmanship and to perform the work for which they were designed. Any defective merchandise will be returned to the factory for inspection. The appropriate disposition (credit, replacement, or repair) of this merchandise will be made based on the factory's recommendation. No deductions from payment will be allowed until a formal credit has been issued from our accounting department. Any merchandise to be returned must be sent prepaid to the warehouse from which it was purchased. Please Note: Any returned merchandise must be in re-saleable condition and may not be marked or priced in any way. Returned merchandise is subject to a minimum 25% service charge.

**CLAIMS** All claims for shortage and/or damage must be reported within 5 days. If any shipment is lost and/or damaged by the delivering carrier, it is the purchaser's responsibility to file the appropriate claim form with the delivering carrier.

**PLACING AN ORDER** When placing your order, please begin by stating your customer number and the name of your business. The stock number of the items you wish to order should then be given.